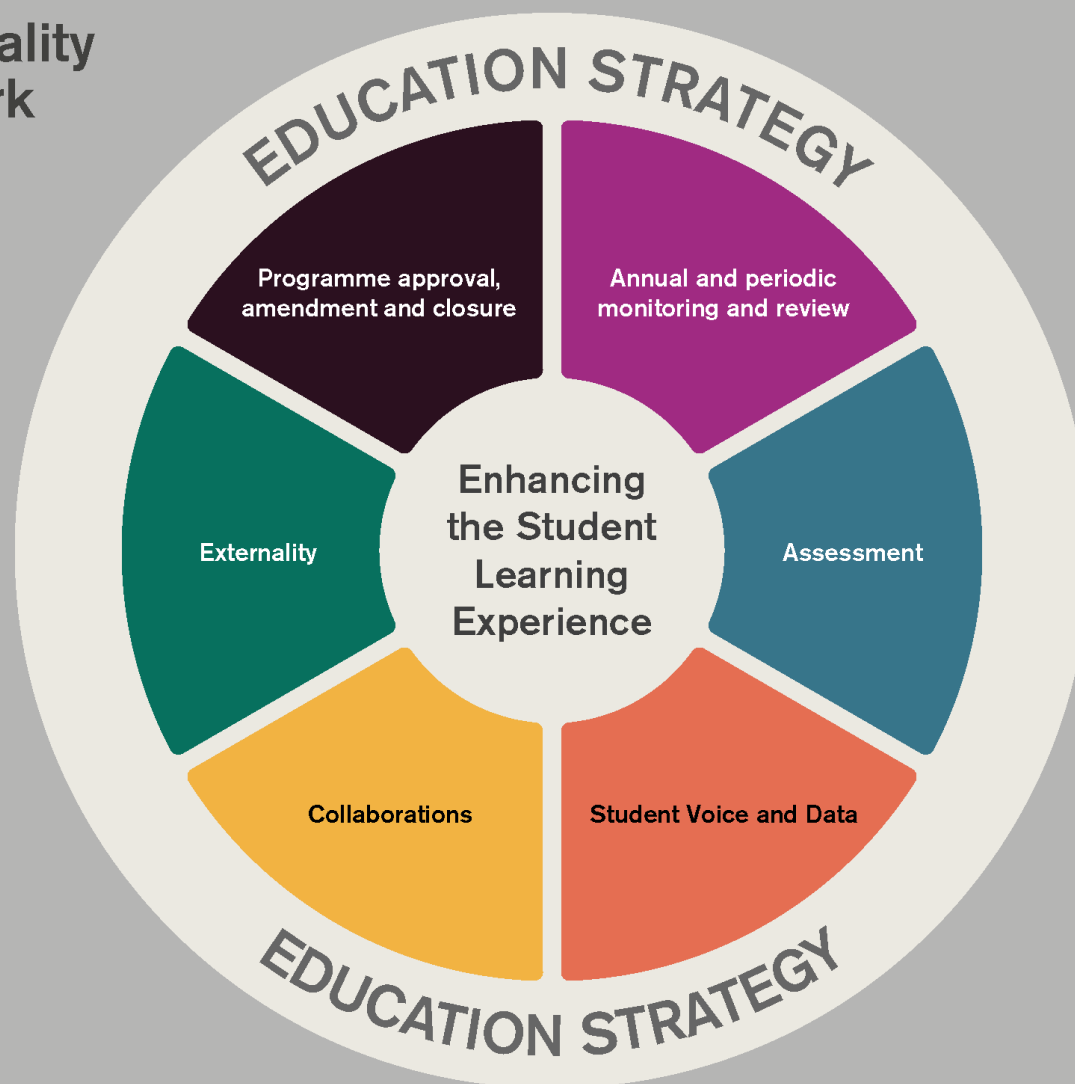


GSA Quality Enhancement & Assurance Framework

POLICY DETAILS:

Purpose of this policy	The Quality Framework brings together all of GSA's quality assurance & enhancement policies and processes into a single, visually-led reference to support engagement with quality activity.
Date of approval	May 2026
Approving body	Academic Council
Supersedes	n/a – new document
Date of EIA	Please see EIAs associated with each individual policy/process.
Date of next review	2030/31
Author	Academic Quality Office
Responsible Executive Group area	Registrar and Secretary
Related policies and documents	As listed in the Quality Framework
Benchmarking	QAA Quality Code 2024 Tertiary Quality Enhancement Framework

GSA's Quality Framework



Programme approval, amendment and closure

Programme Approval (Validation) Policy
Course Approval Policy
Minor Programme and Course Amendment Policy
Major Programme Amendment Policy
Programme Closure and Suspension Policy
Course Closure and Suspension Policy
Common Academic Framework for Taught Degree Provision
Exceptional Circumstances: Adjustments to Learning, Teaching and Assessment
Professional, Statutory and Regulatory Bodies

Annual and periodic monitoring and review

Programme Monitoring and Annual Reporting
ILQR: Periodic Review and revalidation Policy (taught programmes)
ILQR: Student-facing Professional Services Review Policy

Assessment

Code of Assessment
Examination Board Policy
External Examiner Policy (UG and PGT programmes)
Programme Regulations

Externality

University of Glasgow Joint Liaison Group and Annual Report to Senate
QAA: Tertiary Quality Enhancement Review (TQER)
SFC: Self Evaluation and Action Plan (SEAP)
SFC: Outcomes Framework and Assurance Model (OFAM)
Sparqs: Ambition for Partnership and Student Learning Experience Model
Professional, Statutory and Regulatory Bodies

Collaborations

Collaborative Provision – the Student and Staff Experience
Collaborative Provision – Student Exchange Arrangements
Collaborative Provision – Risk Assessment
Collaborative Provision – Due Diligence
Collaborative Provision – International Articulation Policy
Collaborative Provision – Policy
Collaborative Provision – UK-Articulation Policy
Collaborative Provision – Monitoring and Review
Collaborative Provision – Guidance on Conflicts of Interest
Collaborative Provision – Formal Agreements
Collaborative Provision – Anti Bribery and Corruption

Student Voice and Data

Student Partnership Agreement
Student Surveys Policy (National Student Survey, Student Experience Survey, PGR Experience Survey and Professional Services Surveys)
Student Engagement and Representation Policy
Code of Procedure for Appeals
Complaints Handling Procedure Policy
Student Conduct Policy and Misconduct Procedure