THE GLASGOW SCHOOL: PARE

Periodic Review and Revalidation Policy

(Taught Programmes)

POLICY DETAILS:

Date of approval	October 2022
Approving body	Academic Council
Supersedes	Periodic Review and Revalidation Policy, December 2021
Date of EIA	April 2020 (updated from July 2017)
Date of next review	See departmental schedule
Author	Academic Quality Office
Responsible Executive Group area	Registrar and Secretary
Related policies and	Self-Evaluation Report pro forma
documents	Periodic Review – Information for Students
Benchmarking	 QAA UK Quality Code for Higher Education, University of Glasgow, Periodic Subject Review Guidance

THE GLASGOW SCHOOL OF ART

PERIODIC REVIEW AND REVALIDATION POLICY

CONTEXT AND GENERAL APPROACH

Periodic review of subjects is one of the main ways in which GSA assures itself of the quality of the student experience and of the provision delivered by Schools. The Scottish Funding Council (SFC) expects institutions to ensure that all subjects and aspects of provision are included in institution-led review activities over a cycle of not more than 6 years.

Boards of Studies, Education Committee and Academic Council account for the GSA stages of a detailed academic consideration of Periodic Review. Revalidation of programmes is incorporated within Periodic Review.

GSA demonstrates its commitment to diversity and promoting equality by ensuring that due regard is given to the requirements of the Equality Act 2010 in the implementation and application of this policy.

Precepts 1.3 to 1.7 below have a substantial overlap but there is an expectation that GSA is explicit regarding these points.

1. PRECEPTS

- 1.1 Academic Council shall be responsible for Periodic Review in terms of academic matters.

 Delegated authority is provided to Boards of Studies and the Education Committee. The Senior Leadership Group may require to be assured regarding academic and non-academic matters.
- 1.2 Relevant parties shall engage with the Academic Quality Office at an early stage in the process should the need for clarification or assistance in determining any part of the process arise.
- 1.3 Periodic Review shall cover the following aspects:
 - Strategic approach to enhancing learning and teaching;
 - Enhancing and supporting the student learning experience;
 - Quality assurance and maintaining and reviewing academic standards;
 - Academic management;
 - Collaborative provision;
 - Research and resources as they relate to teaching, learning and assessment;
 - Approaches to identifying and sharing good practice.

1.4 Periodic Reviews:

- a. Establish that procedures apply that enable the School and GSA to ensure that responsibilities for standards and quality are discharged effectively.
- b. Establish that procedures apply that foster creativity and encourage a culture of continuous enhancement of provision, with particular regard to the effectiveness of the learning experience of students.

- c. Shall take full account of the academic infrastructure of Scottish and UK higher education, including subject benchmarks, the Scottish Credit and Qualifications Framework, and the QAA's UK Quality Code for Higher Education and of the Quality Enhancement Framework.
- d. Shall take full account of student feedback, and include procedures to obtain student views of the provision being reviewed and to feedback outcomes.
- e. Shall provide an objective review of provision based on an understanding of national and international good practice.
- f. Shall consider the effectiveness of School programme monitoring and annual reporting arrangements and the follow-up actions taken for programmes covered by the review.
- 1.5 External departments which contribute courses to programmes under review (e.g. cross-GSA course) will have this provision assessed as part of Periodic Review and as such will be included in the Periodic Review submission.
- 1.6 As part of or in addition to the requirements above, the aims of the Periodic Review are to provide an evaluation of:
 - a. The relevance of programme aims and intended learning outcomes for each programme to each other and to the overall aims of the provision.
 - b. The effectiveness of teaching, learning and assessment methods in meeting the intended learning outcomes for each programme.
 - c. The correlation of provision with the relevant QAA Subject Benchmark Statements, the Scottish Credit and Qualifications Framework and other elements of the QAA's academic infrastructure, and that the value of qualifications awarded to students at the point of qualification and over time is in line with sector-recognised standards.
 - d. The currency and validity of each programme in the light of developing knowledge within the discipline, and the application of that knowledge in practice.
 - e. The effectiveness of the measures in place to assure the quality of provision and maintain standards taking into account changing circumstances, demands and pedagogical developments.
 - f. Recent and proposed enhancements to the quality of the student learning experience in taught provision.
 - g. The effectiveness of how the School engages students in developing teaching, learning and assessment practice.
- 1.7 Periodic Review shall include a discussion with the School, staff, and students on:
 - a. The quality of teaching, learning and assessment, and learning resources.
 - b. The School's approach to the enhancement of provision, including recent developments and future plans.

- c. The quality of the student learning experience, and ways in which it might be enhanced.
- d. Ways of promoting student motivation and effective learning.
- 1.8 Periodic Review shall inform new Equality Impact Assessments of the School's taught provision.

2. FREQUENCY AND TIMING OF REVIEWS

- 2.1 All provision shall be reviewed on a cycle of no more than 6 years.
- 2.2 A six-year rolling review schedule is approved, in consultation with the Registrar and Secretary, Heads of Schools and the University of Glasgow's Academic Collaborations Office.
- 2.3 Reviews are not normally held at the beginning or end of the academic session. Reviews are typically held in the period December to March when students are available to meet with the Review Panel. The Academic Quality Office will consult and liaise with Schools regarding possible dates.
- 2.4 In advance of the review, the Academic Quality Office will arrange a brief meeting with the Head of School and the Deputy Head of the School (if applicable) to discuss the arrangements for the review and documentation expected to be submitted. The Academic Quality Office will continue to liaise with the School thereafter.

3. REVIEW PANEL

- 3.1 The Review Panel will normally comprise at a minimum:
 - a. The Deputy Director Academic or nominee;
 - b. an external subject specialist from another HE institution, normally in the UK;
 - c. a student representative. This is normally the President of the Students' Association (who shall not be a current or former student of the School undergoing Periodic Review). If the President of the Students' Association is a current or former student of the School undergoing Periodic Review an additional student representative from outwith that School would be co-opted to the panel;
 - d. a Programme Leader from another School;
 - e. the Head of Learning and Teaching;
 - f. the Academic Registrar
 - g. one academic-related professional support departmental Head; (Input from specialist academic-related support departments form a core contribution to the review and enhancement of programmes. This will include either: the Head of Student Support and Development, Learning Resources, or Technical Support, and they shall be invited to act as a member of the Review Panel)

h. a nominee of the University of Glasgow. In cases where the provision under review includes a joint collaboration with the University of Glasgow, two representatives from the University should be invited to attend.

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- 3.3 The Convener of the Panel is the Deputy Director Academic or nominee. All other members of the Panel have equal status and are expected to take part in all aspects of the review.
- 3.4 A member of the Academic Quality Office shall act as Secretary to the Review Panel.
- 3.5 The Head of the School will be asked to suggest external subject specialists for the consideration of the Convenor of the Review Panel. Supporting background information must be provided for each person, particularly in relation to their relevant, current experience in learning and teaching. A statement should also be included indicating whether or not the person has had any previous involvement with the School or programmes. Previous involvement will not normally exclude a person from acting as an external member (the information is requested mainly for the benefit of the Convenor and the other Panel members). Exceptions to this are: where the suggested person has been a member of staff or a student of GSA in the three years prior to the review or is the current External Examiner. Where the external member has been an External Examiner at GSA, their nomination will only normally be considered if their appointment has ended at least three years prior to the review.
- 3.6 The Convenor will appoint the external subject specialist. External subject specialists will receive a fee of £150.00 per day plus reimbursement of expenses.

4. DOCUMENTATION FOR REVIEW

Self-Evaluation Report

- 4.1 As part of Periodic Review, the School shall submit a Self-Evaluation Report (SER). The SER should demonstrate the School's approach to enhancement and provide a sense of the student learning experience. It provides an opportunity for greater reflection on areas relevant to the School's position in relation to learning, teaching and assessment enhancements and an opportunity to reflect on strategy for future development.
- 4.2 The School shall form a School Team to prepare the Self-Evaluation Report (SER). The School Team will include the Head of School (Lead), Deputy Head (if applicable) and the Programme Leader of each programme that is part of the Periodic Review. Other members may be added at the discretion of the Head of School. One member of the School Team, selected by the Head of School, shall have overall responsibility for the SER. Schools are encouraged to establish a working group to feed into the development of the SER in order to produce a document that demonstrates critical reflection and discourse among staff and students. The process by which it is developed should be detailed in the SER as evidence that it was a collaborative evaluation. Schools are encouraged to plan the development of the SER so that time is allowed to share drafts with students and staff before final submission.
- 4.3 The format of the SER should follow the pro forma provided. The SER evaluates the following aspects:
 - a. Outline of the process used to develop the SER;

- b. School context and strategy the School's context and vision and linkage with GSA's Learning and Teaching Enhancement Strategy;
- c. Academic standards the School's approach to quality assurance and arrangements for ensuring student attainment of academic standards;
- d. Enhancing the student experience the School's engagement with students in their learning and the support mechanisms provided at all stages of the student experience;
- e. Enhancement in learning and teaching;
- f. Collaborative activity;
- g. Strengths and areas for improvement.
- 4.4 Steps should be taken to obtain the student view of the provision being reviewed, and to consult with students specifically on the SER. Staff Student Consultative Committees and/or focus groups could be utilised to elicit input to the reflection on provision and establish whether or not it reflects the student experience of the School. The final document should present a picture that the students recognise and can identify with.
- 4.5 Given that the Periodic Review process encompasses revalidation of programmes, the School should ensure that in completing the SER explicit and frequent reference to individual programme provision is made. Examples should be offered throughout.
- 4.6 Support for preparing for Periodic Review is available from the Learning and Teaching team.

Supporting Documentation

- 4.7 Documentation should be provided for:
 - All programmes and courses under review, including any joint degree programmes with other institutions where GSA is the administering institution and/or collaborative arrangements;
 - Service teaching provided for another School within GSA;
 - New programmes or courses that are about to be introduced (the SER should include an explanation of the rationale behind their development and programme specifications/draft handbooks should be provided where available).
- 4.8 The following is a list of the documentation, to be provided by the **School**, required in addition to the SER:

School Information

Details of School organisation, management, administration and staff workload, e.g. organisational chart and workload model with FTE and staff responsibilities.

Membership and remits of any School committees concerned with learning, teaching and assessment activities.

Details of grade profiles and degree classifications.

Details of student achievements, such as publication of student dissertations (details must be anonymised or explicit consent given by students to be included in the Periodic Review)

Programme Information

Subject information provided for students for the current session, for example, handbooks for course/programme.

Relevant subject benchmark statements.

Quality Enhancement and Assurance Information

Details of School quality enhancement and assurance procedures other than GSA (if any).

Summary reports of programme level equality impact assessment undertaken during the review period for each programme under review.

Most recent reports of Professional, Statutory and Regulatory bodies (if appropriate).

Committee minutes

Minutes of all SSSC meetings for the current and previous two sessions.

Minutes of the Board of Studies (re items dealing with learning, teaching and assessment) for the current and previous two sessions.

- 4.9 The School may also provide any other data it routinely collects in regard to teaching and learning activities which have been referred to in the SER.
- 4.10 Documents cited in the SER must all be available to the Review Panel at the time of their visit.
- 4.11 Schools shall submit the Self-Evaluation Report and supporting documentation to the Academic Quality Office at least **six** weeks in advance of the review date. The Academic Quality Office will forward the documentation to the Review Panel.
- 4.12 In addition to the documentation listed above, the Academic Quality Office will make the following documentation available to the Review Panel and will forward copies to the School six weeks prior to the submission of the SER:

School Information	Provided by
Total number of academic and support staff with data anonymised and differentiated by full-time, part-time, grade and protected characteristic (as defined in the Equality Act 2010).	Human Resources
Student numbers in the current and previous five complete sessions (headcount and FTEs) for all UG and PGT programmes under review, including data anonymised and differentiated by the protected characteristics defined in the Equality Act 2010.	Academic Registry

Student progression and degree classifications in the previous five complete sessions (headcount and FTEs) for all UG and PGT programmes under review, including data differentiated and anonymised by the protected characteristics defined in the Equality Act 2010.	Academic Registry
Most recent Graduate Outcomes data	Careers Advisor
Programme Information	Provided by
Programme specifications for all undergraduate and taught postgraduate programmes for which the School is responsible.	Academic Quality Office
Quality Enhancement and Assurance Information	Provided by
Annual Programme Reports, including Quality Enhancement Action Plans (QEAPs), for the previous three complete sessions for all undergraduate taught courses and taught postgraduate programmes.	Academic Quality Office
School Summary Reports, including Quality Enhancement Action Plans (QEAPs), for the previous three complete sessions.	Academic Quality Office
External Examiner's reports and related correspondence including the School/Subject's response to any issues raised in those reports for the previous three complete sessions.	Academic Quality Office
NSS, PTES and SES results for the previous three complete sessions (if available).	Learning and Teaching Team

- 4.13 Where the review will involve a particularly large volume of documentation, the Academic Quality Office will work with the School to select a representative sample to be made available to the Panel. Panel members may request to see any documents not selected.
- 4.14 Requests for other documentation may be made in advance of, or on the day of the review, or post-review.

5. REVIEW OF DOCUMENTATION

- 5.1 Each Panel member scrutinises the SER and considers the extent to which the SER is reflective, evaluative, and constructively self-critical and discusses School strengths and weaknesses. Panel Members will also consider how staff and students within the School have contributed to its development.
- 5.2 Each Panel member is assigned an area of documentation to review.
 - Internal panel members focus on the robustness of the School's procedures and mechanisms for assuring quality and its plans for enhancement, particularly plans related to GSA's Learning and Teaching Enhancement Strategy.
 - External subject specialists have a key role in programme review aspects, in particular:
 - Reviewing the programmes in light of relevant national subject benchmark statements and other external reference points, including the requirements of any relevant Professional, Statutory and Regulatory Bodies;

- o The appropriateness of the School's mechanisms for assuring the standards of awards.
- The student representative focus is on student related matters, in particular:
 - The usefulness of student handbooks and other key information;
 - The opportunities for students to engage in curriculum, teaching, learning and assessment development and innovation;
 - The effectiveness of mechanisms for obtaining and responding to student feedback.
- 5.3 Each Panel member will provide the Academic Quality Office with a report on any topics for exploration or areas of concern using the 'Topics for Exploration' pro forma available from the Academic Quality Office.
- 5.4 The Convenor of the Review Panel shall provide, normally one week before the Review visit, the Head of School with details of the main areas that the Panel wishes to explore during the visit. Where the Panel wishes clarification on minor points, it may make an explicit request for a response prior to the visit.
- 5.5 The School shall not respond in advance of the visit to the items identified.
- 5.6 The Panel may explore some topics in more than one meeting and will not be restricted from exploring others as they arise on the day. The Panel may also decide not to raise all of the topics.
- 5.7 The Review Panel normally meets prior to the Review visit to determine the agenda for the review.

6. PANEL VISIT

- 6.1 Reviews normally last two days to allow Review Panels time for reflection between meetings.
- 6.2 The Panel will visit and meet with individuals and groups of staff and students from the programmes under review. The normal pattern of the visit is:
 - A meeting with the Head of School and may be accompanied by one or two members of senior staff who have delegated responsibility;
 - Separate meetings with undergraduate and postgraduate students on taught programmes;
 - A meeting with academic staff and others who have pivotal roles in teaching and supporting students or staff (normally without the Head of School). This should include Programme Leaders and up to three additional members of academic staff, technical staff or visiting lecturers who might not otherwise meet with the Review Panel or to achieve a more representative gender balance;
 - A meeting with the Head of School to discuss matters that have arisen during the course of the day and to highlight main areas likely to be included in the report. Issues highlighted in this meeting may be shared with colleagues immediately after the Panel visit.
- 6.3 The meetings with the students are held before the meetings with academic staff in order to allow students' views to be discussed with staff. Panels will not formally review students' work or observe teaching.

- 6.4 The Academic Quality Office will ask the School to assist in approaching students to participate in the review and meet with the Review Panel. The School will be asked to take steps to ensure that the students who attend the meetings include representatives of as many different sections of the student body as possible. For example:
 - Undergraduate student meeting: up to 10 students from across the School and at a variety of levels and should include class representatives, International and mature students and students on joint programmes (if applicable);
 - Postgraduate student meeting: up to 10 students from across the School and should include class representatives, International students and students on joint programmes (if applicable).
- 6.5 To facilitate discussion with the students, the meetings may be conducted by splitting the students into smaller groups (maintaining a representative selection as far as possible) led by one or more Panel members. Requirements will be passed to the School in advance of the visit. The Panel may request other meetings.
- 6.6 The Panel may also undertake a tour of the School accommodation and facilities. These matters will be decided following consultation with the Head of School, Convenor of the Review Panel and the Registrar and Secretary. Any tour should not normally exceed 30 minutes. It should be limited to showing specific areas referred to in the Self-Evaluation Report, contrasts between the different standards of facilities or providing an opportunity to view student learning and teaching work. Consideration may be given to conducting a tour on the day before the Review visit if the external member(s) plans to arrive early.
- 6.7 The Academic Quality Office is responsible for the organisation of the Review visit and for liaising between the School and Convenor over the timetable for the visit. It will liaise with the School regarding suitable accommodation for the review and will organise catering.

7. ENGAGING STUDENTS WITH THE PERIODIC REVIEW PROCESS

- 7.1 Engagement with and the participation of students are vital components of the Periodic Review process.
- 7.2 Student engagement takes place prior to the review, during the review and following the review.

 There is also indirect engagement with students' views and feedback through the documentation submitted for the review.

Prior to the Review

- Schools should inform students about the review at an early opportunity. Consideration should then be given to how and when feedback should be obtained to ensure that the student experience is evaluated and captured meaningfully in the completion of the SER (e.g. via Staff Student Consultative Committees, representative class groups or focus groups). A Periodic Review information sheet for students is available on the Academic Services webpage.
- The author(s) of the SER should endeavour to liaise with the wider student body on an early draft and later, to seek endorsement prior to submission. To reach beyond class representatives, the School should consider posting a draft on Canvas so that all undergraduate and taught postgraduate students have the opportunity to comment.

 Student feedback obtained via routine quality mechanisms will also inform the Panel, for example Staff Student Consultative Committee minutes, NSS feedback, Annual Programme Reports etc.

During the Review

- The Review Panel includes a student member, which facilitates greater focus on the student experience and provides an additional perspective on other issues from the student point of view.
- Undergraduate and taught postgraduate students are invited to meet with the Review Panel to:
 - o share their views on learning, teaching and assessment;
 - comment on their engagement with developments in learning, teaching and assessment;
 and
 - o comment on their wider experience as students at GSA.

After the Review

- It is also important for the School to feedback to students after the review. Following the approval of the Review report by Academic Council, the Academic Quality Office will prepare and circulate a summary report to the School. This report is aimed at students and should be provided for consideration at Staff Student Consultative Committees and for posting onto School webpages and/or Canvas.
- The School will be asked to report to Academic Council on the steps it has taken to feedback to students on the outcomes of the review and on the actions undertaken.

8. REVIEW REPORT AND FOLLOW-UP

- 8.1 Following the visit, the Review Panel will produce a full report identifying the key strengths and achievements of the School along with conclusions and recommendations for improvement or change.
- 8.2 The Review Report normally follows the structure of the SER and provides a commentary on the extent to which the Review Panel has been able to verify the School's evaluative statements.
- 8.3 The Convenor of the Panel is responsible for the production of the Review Report, supported by the Academic Quality Office and in consultation with Panel members.
- 8.4 The Review Report shall contain:
 - a. An evaluation of the quality of the provision under review.
 - b. An evaluation of the School and programme procedures for assuring the standards of awards and the quality of provision.
 - c. An evaluation of the School and programme approaches to the enhancement of the student learning experience in taught provision.

- d. An evaluation of how effectively the School and its programmes engage with students in developing teaching, learning and assessment practice, including preparation for the Periodic Review process.
- e. The identification of good practice for dissemination across GSA, as appropriate.
- f. Recommendations for action to address any identified weaknesses and to further strengthen provision and thereby further enhance the provision of teaching, learning and assessment.
- 8.5 The Review Report also addresses the revalidation of individual programmes. The Review Panel will ensure that the Review Report sufficiently addresses scrutiny of individual programme provision and the student experience therein in order to warrant revalidation. The Review Report shall make specific recommendation for revalidation regarding each programme and may include conditions and recommendations regarding individual programme revalidation.
- 8.6 Revalidation requires approval by Academic Council. For programmes administered by GSA and delivered jointly with the University of Glasgow, revalidation requires approval from Academic Council and the University's Academic Standards Committee. Reporting regarding this shall be managed by the Academic Quality Office.
- 8.7 The final draft report will normally be made available to the Head of School for the correction of factual inaccuracies or misunderstandings within six weeks of the Review visit. The School will have two weeks to provide comments on factual accuracy. [The draft will be sent to the Head of School to be discussed with colleagues but not to be widely circulated.] Any suggested changes to the draft report will be subject to the approval of the Convenor of the Review Panel.
- 8.8 The report is submitted to Academic Council (via Education Committee) for consideration. The Report is then forwarded to the School and others named in the recommendations for action. Education Committee will refer to Academic Council any issues of educational policy that impact beyond the School. Academic Council, the Senior Leadership Group and the Board of Governors will be advised, as necessary, of recommendations that have more serious academic or resource implications.
- 8.9 Should it prove necessary, the Review Panel may produce a confidential annex to the main report which is for internal use only by the Directorate. This annex is produced only if there is information that the Panel considers sensitive and inappropriate for the main report e.g. information relating to individuals or interpersonal relations, etc. It might also include specific recommendations relating to the distribution of resources within a School. It is anticipated that the need for a confidential annex will be exceptional.
- 8.10 As highlighted in 7.2, the Review Panel shall also produce a Periodic Review Student Summary Report in addition to the full Review Report. The Student Summary Report is primarily for a student audience, to be posted on Canvas and considered at Staff Student Consultative Committees.
- 8.11 The School shall, normally within one month after the Academic Council meeting which approved the Review Report, provide a brief Action Plan explaining how any conditions and recommendations have been, or will be, met.
- 8.12 Where conditions and recommendations have a deadline outwith one month, the School shall submit an update to the Action Plan reporting on these conditions and recommendations within

- the timescale detailed within the Review Report. The Action Plan will be submitted to Academic Council (via Education Committee).
- 8.13 The updated Action Plans addressing the recommendations of the Review are submitted to each Education Committee and Academic Council meeting of the subsequent session.
- 8.14 The School should also report on the steps it has taken to feedback to students on the outcomes of the Review and on the actions taken. This would include how key issues or strengths relating to an individual programme have been monitored and informed by the various methods of student feedback.
- 8.15 The Convenor of the Panel will review the Actions Plans to ensure that the recommendations have been adequately addressed and reported, including evidence of dissemination of recommendations to students.
- 8.16 A Final Progress Report made in addressing the recommendations of the Review will be submitted to Academic Council (via Education Committee) approximately one year from the date that the Panel's Report was received by that Committee.
- 8.17 In addition to reporting to Academic Council, Schools should comment in the next set of Annual Programme Reports on the impact of the Periodic Review on provision.
- 8.18 Academic Council may request further follow-up reports in certain circumstances, e.g. where progress has been limited or delayed.
- 8.19 In addition to the Action Plan, the School shall undertake new Equality Impact Assessments (EIA) for its taught provision following receipt of the Periodic Review Report.

9. ANNUAL OVERVIEW OF THE PERIODIC REVIEW PROCESS

9.1 The Academic Council will be responsible for maintaining an overview of the Periodic Reviews. Progress should be reported to the University of Glasgow's Academic Standards Committee via a copy of the relevant extract of the Academic Council minute.

10. EXTERNAL ACCESS TO REPORTS

10.1 Periodic Review Reports, recommendation responses and overview reports are made available to the QAA for annual engagement meetings and Enhancement-led Institutional Review. An annual report is also made to the Scottish Funding Council on the progress with the schedule for and the outcomes of Periodic Reviews.

11. SUMMARY OF THE REVIEW PROCESS AND FOLLOW-UP

Timescale	Action	Ву	
A rolling six-year cycle of periodic review is created by the Academic Quality Office			
July/Aug prior to review	The Academic Quality Office to hold a briefing meeting with Head and other relevant staff from the School to discuss arrangements for the review and documentation. This includes identifying specific dates for the Review visit.	Academic Quality Office /Head of School	
At least 6 months prior to the review At least 3 months prior	The Academic Quality Office to identify Convenor and internal Review Panel members School to nominate external subject specialist(s)	Academic Quality Office Head of School	
to the review At least 2 months prior to the review	School to prepare Self-Evaluation Report (SER) and gather supporting documentation and data Approval of SER by relevant Board of Studies	Head/Deputy Head of School Head/Deputy Head of School	
No later than 6 weeks prior to the review	School to submit SER and supporting documentation to the Academic Quality Office. Academic Quality Office to provide supporting data listed in 4.12 to School Circulate documentation to Review Panel	Head/Deputy Head of School Academic Quality Office Academic Quality Office	
	Review of the SER and documentation by the Review Panel (some further information may be sought at this stage).	Review Panel	
4 weeks prior to the visit	The Academic Quality Office to liaise with School to establish a suitable timetable for the Review visit.	Academic Quality Office/Deputy Head of School	
	Agree students to attend meeting with the Review Panel and a final list should be provided to Academic Quality Office at least one week before the Review visit (to include name, programme and year of study)	Head/Deputy Head of School	
1 week prior to the visit	Review Panel members to provide a report to the Academic Quality Office on any topics for exploration or areas of concern.	Review Panel	
	The Convenor of the Review Panel to provide the Head of School with details of the main areas that the Panel wishes to explore during the visit.	Convenor of the Review Panel/Academic Quality Office	
Visit	The Review Panel meets with the Head of School, staff and students over two days. At the final meeting, the Convenor will highlight to the Head of School main areas likely to be included in the report.		

Timescale	Action	Ву
Within six weeks of the visit	Draft report is provided to the Head of School to check for factual accuracy. Any feedback received from the School is subject to approval by the Convenor.	Academic Quality Office
April Education Committee May Academic Council	The report is submitted to the next meeting of Education Committee for consideration. The report is submitted to the next meeting of Academic Council for approval.	Academic Quality Office Academic Quality Office
May University of Glasgow Academic Standards Committee	The report is submitted to the next meeting of Academic Standards Committee for consideration, or for approval for programmes delivered jointly with the University.	Academic Quality Office
Following University of Glasgow Academic Standards Committee	The report is provided to the School for consideration and wider circulation.	Head/Deputy Head of School
Summer	Preparation of Action Plan A Student Summary Report to be provided for Staff Student Consultative Committees.	Head/Deputy Head of School Academic Quality Office
September Education Committee (with progress reports provided to each subsequent meeting of Education Committee)	Consideration of the Action Plan (and any subsequent progress reports).	Head/Deputy Head of School
September Academic Council (with progress reports provided to each subsequent meeting of Academic Council)	Consideration of the Action Plan (and any subsequent progress reports).	Head/Deputy Head of School
May University of Glasgow Academic Standards Committee	Final Progress Report submitted to the next meeting of Academic Standards Committee for consideration	Academic Quality Office

Associated Documentation: Self-Evaluation Report Pro forma

Periodic Review: Information for Students